

Technical Standards

COLLISION REPAIR TECHNOLOGY

Washburn Institute of Technology/Washburn Tech

The technical standards discussed in the following chart define performance expectations that must be met for advancement through and successful completion of the **Collision Repair Program**. It is the policy of Washburn Tech to provide reasonable accommodations for those with disabilities, health impairments, and other disabling conditions. These standards can also be used to determine whether accommodations or modifications are necessary and have been established through consideration by faculty and consultation with the following sources: consultation with the advisory committee for the program, The Vocational Rehabilitation Act, The Americans with Disabilities Act, Dictionary of Occupational Titles, O*Net Online developed for the U.S. Department of Labor.

ABILITY	STANDARD	Some examples of necessary activities (not all inclusive)
Physical Demands / Motor Skills	Candidate/Student must have the ability to perform physical activities that require considerable use of your hands, arms, legs and moving your whole body. This will include (in order of importance):	 The ability to keep your hand and arm steady while moving your arm or while holding your arm and hand in one position. The ability to quickly move your hand, your hand together with your arm, or your two hands to grasp, manipulate, or assemble objects. The ability to make precisely coordinated movements of the fingers of one or both hands to grasp, manipulate, or assemble very small objects. The ability to quickly and repeatedly adjust the controls of a machine or a vehicle to exact positions. The ability to coordinate two or more limbs (for example, two arms, two legs, or one leg and one arm) while sitting, standing, or lying down. It does not involve performing the activities while the whole body is in motion. The ability to exert maximum muscle force to lift, push, pull, or carry objects. The ability to bend, stretch, twist, or reach with your body, arms, and/or legs. The ability to quickly respond (with the hand, finger, or foot) to a signal (sound, light, picture) when it appears. The ability to use your abdominal and lower back muscles to support part of the body repeatedly or continuously over time without 'giving out' or fatiguing.

The ability to coordinate the movement of your arms, legs, and torso together when the whole body is in motion. The ability to make fast, simple, repeated movements of the fingers, hands, and wrists. The ability to quickly move the arms and

- The ability to quickly move the arms and legs.
- The ability to exert muscle force repeatedly or continuously over time. This involves muscular endurance and resistance to muscle fatigue.
- The ability to exert yourself physically over long periods of time without getting winded or out of breath.
- The ability to lift 50 lbs of weight

Critical Thinking/ Observation/ Reasoning Skills

Candidate/Student must be able to use logic and reasoning to identify the strengths and weaknesses of alternative solutions, conclusions or approaches to problems. This will include (in order of importance):

- Problem Sensitivity
- Deductive Reasoning
- Inductive Reasoning
- Information Ordering
- Flexibility of Closure
- Perceptual Speed
- Selective Attention
- Visualization
- Category Flexibility
- Speed of Closure
- Memorization
- Originality
- Response Orientation
- Spatial Orientation
- Mathematical Reasoning
- Time Sharing
- Rate Control
- Number Facility
- Work Independently

- The ability to tell when something is wrong or is likely to go wrong. It does not involve solving the problem, only recognizing there is a problem.
- The ability to apply general rules to specific problems to produce answers that make sense.
- The ability to combine pieces of information to form general rules or conclusions (includes finding a relationship among seemingly unrelated events).
- The ability to arrange things or actions in a certain order or pattern according to a specific rule or set of rules (e.g., patterns of numbers, letters, words, pictures, mathematical operations).
- The ability to identify or detect a known pattern (a figure, object, word, or sound) that is hidden in other distracting material
- The ability to quickly and accurately compare similarities and differences among sets of letters, numbers, objects, pictures, or patterns. The things to be compared may be presented at the same time or one after the other. This ability also includes comparing a presented object with a remembered object.
- The ability to concentrate on a task over a period of time without being distracted.
- The ability to imagine how something will look after it is moved around or when its parts are moved or rearranged.
- The ability to generate or use different sets of rules for combining or grouping things in different ways.
- The ability to quickly make sense of,

combine, and organize information into meaningful patterns. The ability to remember information such as words, numbers, pictures, and procedures. The ability to come up with unusual or clever ideas about a given topic or situation, or to develop creative ways to solve a problem. The ability to choose quickly between two or more movements in response to two or more different signals (lights, sounds, pictures). It includes the speed with which the correct response is started with the hand, foot, or other body part. The ability to know your location in relation to the environment or to know where other objects are in relation to you. The ability to choose the right mathematical methods or formulas to solve a problem.
Sensory Abilities Candidate/Student must have the ability to use their five senses. This will include (in order of importance): Near Vision Hearing Sensitivity Additory Attention Depth Perception Far Vision Visual Color Discrimination Night Vision Peripheral Vision Glare Sensitivity Glare Sensitivity The ability to see details at a distance. The ability to see under low light conditions. The ability to see under low light conditions. The ability to see objects in the presence of objects in the presen

Behavioral / Social Skills and Professionalism

Candidate/Student must have sufficient personal skills for successful interactions with customers, colleagues, supervisors, and from a variety of social, emotional, cultural, and intellectual backgrounds.

This will include:

- Must be able to work independently in the program.
- Must possess the emotional well-being required for use of their intellectual abilities, the exercise of sound judgment, the prompt completion of all responsibilities in the classroom and for lab projects.
- Must be able to adapt to everchanging environments, display flexibility, and learn to function in the face of uncertainties and stresses which are inherent in the educational process, as well as when dealing with clients, colleagues, and industry situations.
- Must have the ability to develop organizational skills necessary to meet deadlines and manage time.
- Student will be expected to learn and demonstrate workplace responsibilities.

- Have face-to-face discussions with individuals in work areas. Have good personal hygiene, professional conduct and appearance.
- Be willing to work with others building team skills.
- Demonstrate attributes of empathy, integrity, concern for others, interpersonal skills, interest and motivation.
- Maintain client confidentiality.
- Be an honest and ethical worker. Be pleasant with others and display a goodnatured, cooperative attitude.
- Be careful about detail and thoroughness in completing work tasks.
- Maintain composure, keep emotions in check, control anger, and avoid aggressive behavior, even in very difficult situations

Communication Skills

Candidate/Student must be able to communicate not only in speech, but reading and writing in English. This will include:

- Sensitivity
- English Communication
- Oral Comprehension
- Oral Expression
- Speech Clarity
- Written Comprehension
- Speech Recognition
- Fluency of Ideas
- Written Expression

- Display sensitivity to multicultural and multilingual needs.
- Communicate in Standard English with faculty, peers, customers, and others orally and in writing.
- The ability to listen to and understand information and ideas presented through spoken words and sentences.
- The ability to communicate information and ideas in speaking so others will understand.
- The ability to speak clearly so others can understand you.
- The ability to read and understand information and ideas presented in writing.
- The ability to identify and understand the speech of another person.
- The ability to come up with a number of ideas about a topic (the number of ideas is important, not their quality, correctness, or creativity).
- The ability to communicate information and ideas in writing so others will understand.

Working Conditions

Candidate/Student will work:

- Exposed to Contaminants
- In an Enclosed Vehicle or Equipment
- Spend Time Using Your Hands to Handle, Control, or Feel Objects, Tools, or Controls
- Experience Time Pressure
- Have Freedom to Make Decisions
- Required to Be Exact or Accurate
- Spend Time Standing
- Have Contact With Others
- Have Face-to-Face Discussions
- Exposed to Minor Burns, Cuts, Bites, or Stings
- Exposed to Sounds, Noise Levels Are Distracting or Uncomfortable
- Exposed to Hazardous Equipment
- Cramped Work Space, Awkward Positions
- Wear Common Protective or Safety Equipment such as Safety Shoes, Glasses, Gloves, or Hearing Protection

While most automotive service technicians worked a standard 40 hour week in 2006, 30 percent worked longer hours. Some may work evenings and weekends to satisfy customer service needs. Generally, service technicians work indoors in well-ventilated and -lighted repair shops. However, some shops are drafty and noisy. Although many problems can be fixed with simple computerized adjustments, technicians frequently work with dirty and greasy parts, and in awkward positions. They often lift heavy parts and tools. Minor cuts, burns, and bruises are common, but technicians can usually avoid serious accidents if safe practices are observed.

Source: Bureau of Labor Statistics, U.S. Department of Labor, *Occupational Outlook Handbook*, 2008-09 Edition, Automotive Service Technicians and Mechanics,

NOTE: At time of employment, must have a valid Driver's License, be insurable – to allow test driving of customer vehicles, and expected to pass a drug test.

Students will not be able to drive vehicles while in training in the Auto Program without a valid Driver's License.

NOTE: At time of employment may be expected to have a resume, a Social Security Number or documentation to legally work in the United States and pass a background check.

Washburn University prohibits discrimination on the basis of race, color, sex, religion, age, national origin, ancestry, disability, marital or parental status, sexual orientation/gender identity, genetic information, or other non-merit reasons, in University programs and activities, admissions, educational programs or activities, and employment, as required by applicable laws and regulations. The following person has been designated to handle inquiries regarding the non-discrimination policies: Dr. Pamela Foster, Equal Opportunity Director, Washburn University, 1700 SW College Ave, Topeka, Kansas 66621, 785.670.1509, eodirector@washburn.edu

PLEASE COMPLETE THIS FORM AND RETURN IT TO THE INSTRUCTOR.
TECHNICAL STANDARDS FOR ENROLLMENT IN COLLISION REPAIR TECHNOLOGY.
Washburn Institute of Technology

OFFICE USE ONLY Date Received

CHECK ALL THAT APPLY.

PLEA	SE PRINT NAME
SIGNA	ATURE DATE
QUES	TIONS OR COMMENTS: (If additional information, attach another page.)
	E. Working Conditions
	D. Communication Skills
	C. Behavioral / Social Skills and Professionalism
	B. Critical Thinking /Sensory/Observation / Reasoning Skills
	A. Physical Demands / Motor Skills
	I would like to discuss the Standards checked below.
	Upon admission to the program, I received a copy of the Technical Standards and they have been explained to me
	I understand the expectations, as explained on the previous page, must be for advancement through and successfu completion of the Collision Repair Technology program.

The Special Support Services (SSS) Office is responsible for assisting in arranging accommodations and for identifying resources at Washburn Tech for persons with disabilities. Qualified students with disabilities **MUST** register and provide documentation with the office to be eligible for services. New requests for accommodations should be submitted two months or more prior to the date services should begin; however, contact the SSS Office as soon as a need may arise. Depending on the accommodation request, **four to eight weeks lead time** may be needed for timely and effective provision of services. SSS coordinates and assist in arranging services it deems appropriate for eligible students on a case-by-case basis.

If you are a student with a disability that may substantially limit your ability to participate in this class and believe you will need accommodations, it is your responsibility to contact:

Who: Testing/ADA Coordinator

Phone: 785-228-6356 E-Mail: ssscoordinator@washburn.edu

Student may voluntarily identify themselves to the instructor for a referral to the Special Support Services Coordinator.

Under the Family Educational Rights and Privacy Act, when a child turns 18 or attends a postsecondary institution, (if that happens first) all rights of the parents transfer to the student

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